

THIS IS A: Claim for benefits Pretreatment/estimate

PART 1 – Instructions

Please use this form to submit your application for a positive airway pressure machine to Canada Life.

1. Complete parts 2 to 6 in full and have your attending physician or nurse practitioner complete parts 7 to 10.
2. Attach receipts/quotes for all services and retain copies for your files as originals will not be returned.
3. Send to Canada Life. See part 11.
4. Please apply for coverage through the appropriate provincial/territorial health program before submitting this application to Canada Life (if applicable).

Please note that physician's fees for providing medical information are not covered under the Public Service Health Care Plan (PSHCP).

All forms under the Public Service Health Care Plan (PSHCP) must be submitted through the plan member. We may disclose personal information about claims with your employer, your service provider, and/or a person acting on your behalf when necessary to confirm eligibility and to mutually manage your assessment.

PART 2 – Plan member information - You must complete this section fully. If you are unsure of your plan or certificate number, please see your Public Service Health Care Plan (PSHCP) benefit card, the Canada Life PSHCP Member Services website or Part 11 for our contact information.

Plan name Public Service Health Care Plan	Plan number	Plan member certificate number
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Plan member name

First name	Last name
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Plan member address

Number and street	City or town	Province/Territory/State	Postal/Zip Code
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Country Date of birth

Day	Month	Year
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PART 3 – Patient information

Patient name		Patient's relationship to plan member			Patient's date of birth			If dependant child is between 21 and 25 years old, are they a full-time student?	
								Yes	No
First name	Last name	Self	Spouse or common-law partner	Dependant child	Day	Month	Year	Yes	No
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				<input type="checkbox"/>	<input type="checkbox"/>

PART 4 – Coordination of benefits - Complete this section to indicate whether you or any member of your family have benefit coverage under any other plan.

1. Is this patient entitled to any other health insurance plan benefits? Yes No
If yes, please answer the questions below.
 2. Who does the other insurance belong to? Self Spouse or common-law partner Dependant child
First name _____ Last name _____
 3. If the other insurance plan belongs to your spouse or common-law partner and the claimant is a dependant child, please provide your spouse or common-law partner's date of birth. Day Month
 4. Is the other insurance also with Canada Life? Yes No
If yes, please provide: Canada Life plan number _____ Certificate number _____
Other insurance plan member's signature of authorization: X _____
- * If other insurance is not with Canada Life and you have submitted these expenses to your other insurer, please attach to this claim the Explanation of Benefits (EOB) provided by the other insurer. An EOB is required even if no benefits were paid by other insurance.
- ** We assess claims using the information you provided during Positive Enrolment, any discrepancies may delay our assessment of your claim.

PART 5 – Privacy

At Canada Life, we recognize and respect the importance of privacy. Personal information that we collect will be used for the purposes of assessing your application and administering the group benefits plan. Please refer to the [PSHCP Privacy Statement](http://canada.ca/en/treasury-board-secretariat/services/benefit-plans/health-care-plan/public-service-health-care-plan-privacy-statement-september-2009.html) (canada.ca/en/treasury-board-secretariat/services/benefit-plans/health-care-plan/public-service-health-care-plan-privacy-statement-september-2009.html) for further information on how your privacy is protected.

Where there is a difference between the [Privacy Act](http://laws-lois.justice.gc.ca/eng/acts/P-21/) (/laws-lois.justice.gc.ca/eng/acts/P-21/) and the PSHCP Privacy Statement and Canada Life's Privacy guidelines, Canada Life will apply the most stringent requirements. For a copy of our Privacy Guidelines, or if you have questions about our personal information policies and practices (including with respect to service providers), write to Canada Life's Chief Compliance Officer or refer to canadalife.com.

PART 6 – Confirmation, authorization and signature

I authorize Canada Life, any healthcare or dentalcare provider, my plan sponsor, the Federal PSHCP Administration Authority, other insurance or reinsurance companies, administrators of government benefits or other benefits programs, other organizations or service providers working with Canada Life located within or outside Canada, to exchange personal information when necessary for these purposes. I understand that personal information may be subject to disclosure to those authorized under applicable law within or outside Canada.

I also consent to the use of my personal information for Canada Life and its affiliates' internal data management and analytics purposes.

In accordance with the Positive Enrolment Authorization and Declaration (welcome.canadalife.com/pshcp/review-authorizations-and-declarations.html) accepted during the completion of Positive Enrolment (refer to your Positive Enrolment Record if you completed Positive Enrolment by paper), I agree to the collection, use and disclosure of personal information as set out in the Privacy section, Canada Life's Privacy guidelines and the PSHCP Privacy Statement.

I certify that the information given on this claim form is true, correct and complete to the best of my knowledge.

Plan member signature X _____ **Date** Day Month Year

PART 7 – Machine details

1. Is this an initial machine? Yes No
2. If this is a replacement machine, please answer a, b and c below.
 - a. What was the patient's previous device?

 CPAP APAP BPAP VPAP ASV (Adaptive Servo Ventilation) Dental sleep apnea appliance
 - b. When did the patient get their previous device? Month Year
 - c. What is the patient's new device?

 CPAP APAP BPAP VPAP ASV (Adaptive Servo Ventilation) Dental sleep apnea appliance
 - d. Please advise why the patient needs a new machine or why they are getting a different type of machine (e.g., BPAP instead of a CPAP).

PART 8 – Request for initial PAP device/dental sleep apnea appliance

1. What type of device are you prescribing your patient?

 CPAP APAP BPAP VPAP ASV (Adaptive Servo Ventilation) Dental sleep apnea appliance
2. What type of sleep study did the patient participate in?

 Level 1 (lab/clinic) Level 3 (home study) Other, please specify: _____

Please attach a copy of the sleep study diagnostic report (including date of sleep study) and any titration.
3. Which diagnosis does the sleep study confirm? (check one)

 Mild OSA Mod/Severe OSA Other, please specify: _____
4. For mild OSA, please advise if patient:

 has other medical conditions/comorbidities. Please specify: _____

 works in a "safety-sensitive" profession/occupation. Please specify: _____

PART 9 – Request for BPAP/VPAP/ASV/dental sleep apnea appliance only (please provide medical information and test results to support the checked items).

- Please check all that apply and provide medical information and test results to support the checked items:
- | | |
|---|---|
| <input type="checkbox"/> Nocturnal O2 saturation <88% on CPAP of 15 cm H2O or greater | <input type="checkbox"/> Requires pressures of ≥ 15 cm H2O |
| <input type="checkbox"/> Nocturnal hypercapnia on CPAP 15 cm H2O or greater | <input type="checkbox"/> Unable to tolerate any level of CPAP despite adequate trial |
| <input type="checkbox"/> Apnea/hypopnea index of >10 on CPAP 15 cm H2O or greater | <input type="checkbox"/> Remains symptomatic despite adequate CPAP trial (Epworth score: _____) |
| <input type="checkbox"/> Obesity hypoventilation syndrome | <input type="checkbox"/> Chronic hypercapnic respiratory failure |
| <input type="checkbox"/> Opioid induced sleep disordered breathing | <input type="checkbox"/> Central/mixed sleep apnea |
| <input type="checkbox"/> Cheyne-stokes respirations | <input type="checkbox"/> Unable to tolerate CPAP/APAP/BPAP |
| <input type="checkbox"/> Neuromuscular disease or chest wall disease affecting respiration. Please specify: _____ | |
| <input type="checkbox"/> Other, please specify: _____ | |

PART 10 – Attending physician's or nurse practitioner's confirmation and signature

I certify that the information given on this claim form is true, correct and complete to the best of my knowledge.

Physician or nurse practitioner's name

Name	Phone number
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Physician or nurse practitioner's address

Number and street	City or town	Province/Territory/State	Postal/Zip Code
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Signature X _____	Date	Day	Month	Year
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PART 11 – Submitting your application

Please send the completed form to:

ONLINE

canadalife.com/pshcp

Sign into your Member Services account to submit claims or estimates.

MAIL

Winnipeg Benefit Payments
 PO Box 99451 Stn Main
 Winnipeg MB R3C 1E6

Questions? Call Canada Life:

Call toll free 1-855-415-4414

Monday to Friday from 8 am to 5 pm, your local time.



Deaf or hard of hearing and require access to a telecommunications relay service?

Please contact us:

TTY to Voice: 711 • Voice to TTY: 1-800-855-0511